

# Technology Advances, Your Legacy IT Does Not

THIS IS HOW TO CATCH UP

BILL OTTERBECK

ROB KLOPP

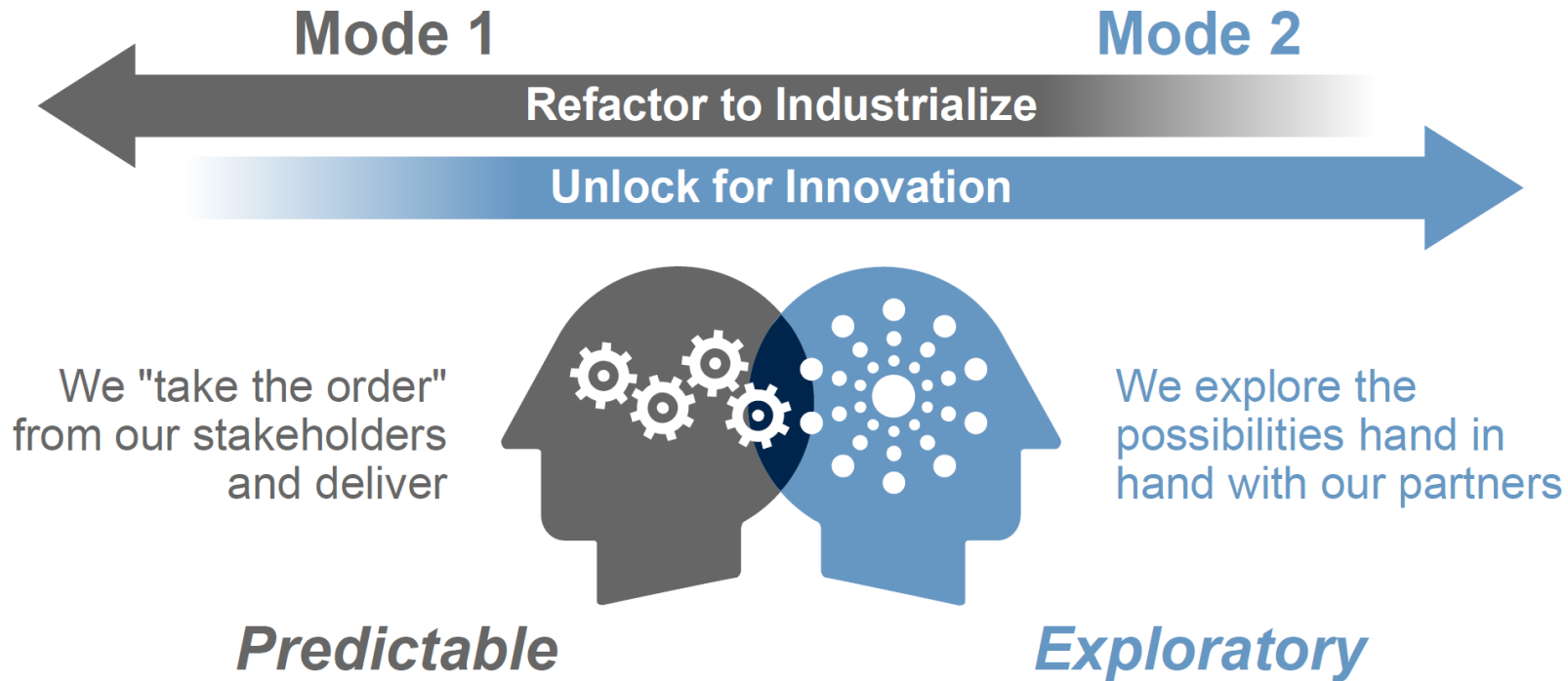


# Why the DHCS CA-MMIS Division Started a Digital Services Team



- ▶ The Division operates this critical service on forty-year-old legacy software and infrastructure
  - ▶ It is expensive to operate
  - ▶ It is expensive to maintain
  - ▶ It is very expensive, or impossible, to extend
- ▶ There is no way to provide modern health care services on this foundation

# Bimodal as a Strategy



# Transform the Organization

## The Past

- System-centric planning
- IT drove priorities
- Fully-defined projects
- Waterfall methods
- Big Bang

## Going Forward

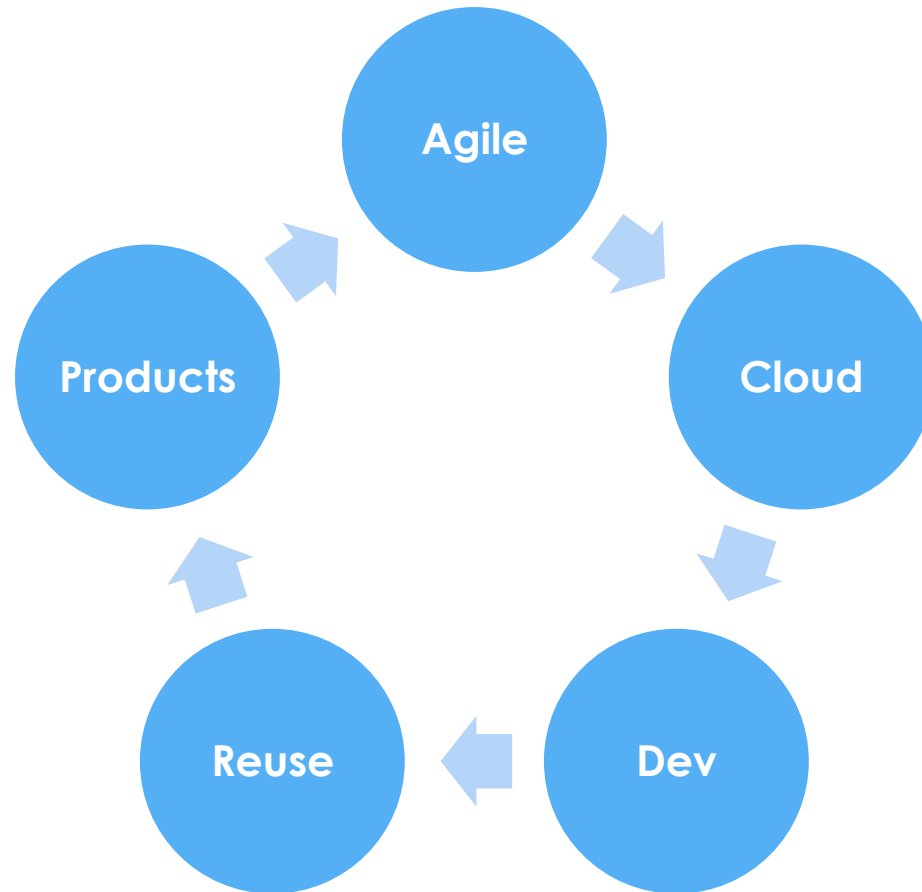
- Business drives priorities
- Business-centric product lines
- Minimum viable products
- Agile delivery
- Modular

- ▶ Oversight to Ownership
- ▶ Transformation Roadmap
- ▶ Obtain Outside Expertise
  - ▶ Leadership
  - ▶ Agile
  - ▶ Technology

# Build a Modernization Roadmap

Initiatives	SFY 2017/2018				SFY 2018/2019				SFY 2019/2020				SFY 2020/2021				SFY 2021/2022				SFY 2022/2023				
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
MedCompass	▶																								
FDR					↑	24 Months							◆												
Cal-ARM						↑	24 Months						◆												
MCWeb							↑	24 Months					◆												
RAIS							↑	24 Months					◆												
CARES						↑	24 Months						◆												
Claims Modernization												↑	24 Months							◆					
Scope Not Covered								↑	▶																

# Engineer the Changes



# Do it Now

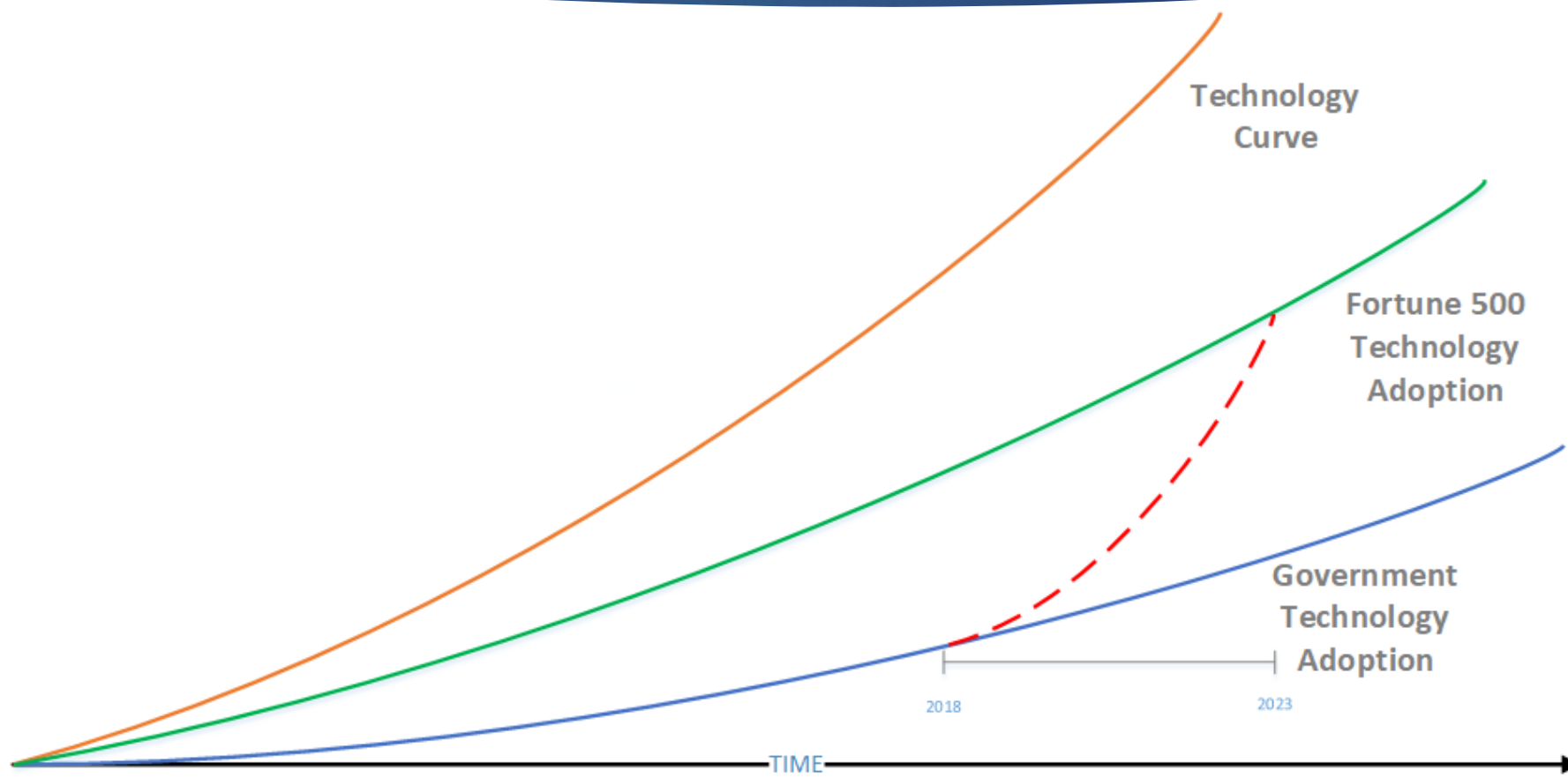


Figure 1. Technology Adoption